

FY2021-22 Q1 Resident Survey Results

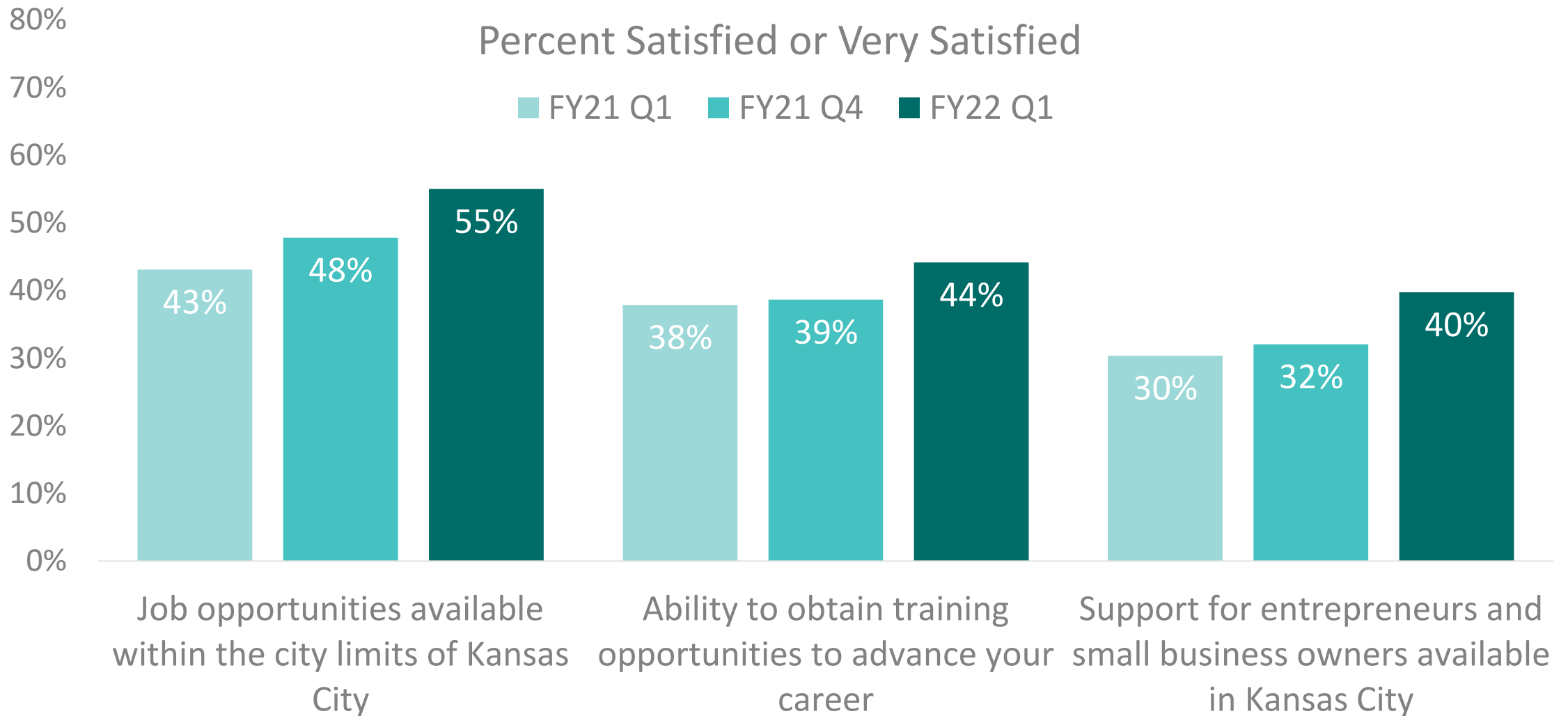
Survey administered August-September 2021

Notes on 1st Quarter Data

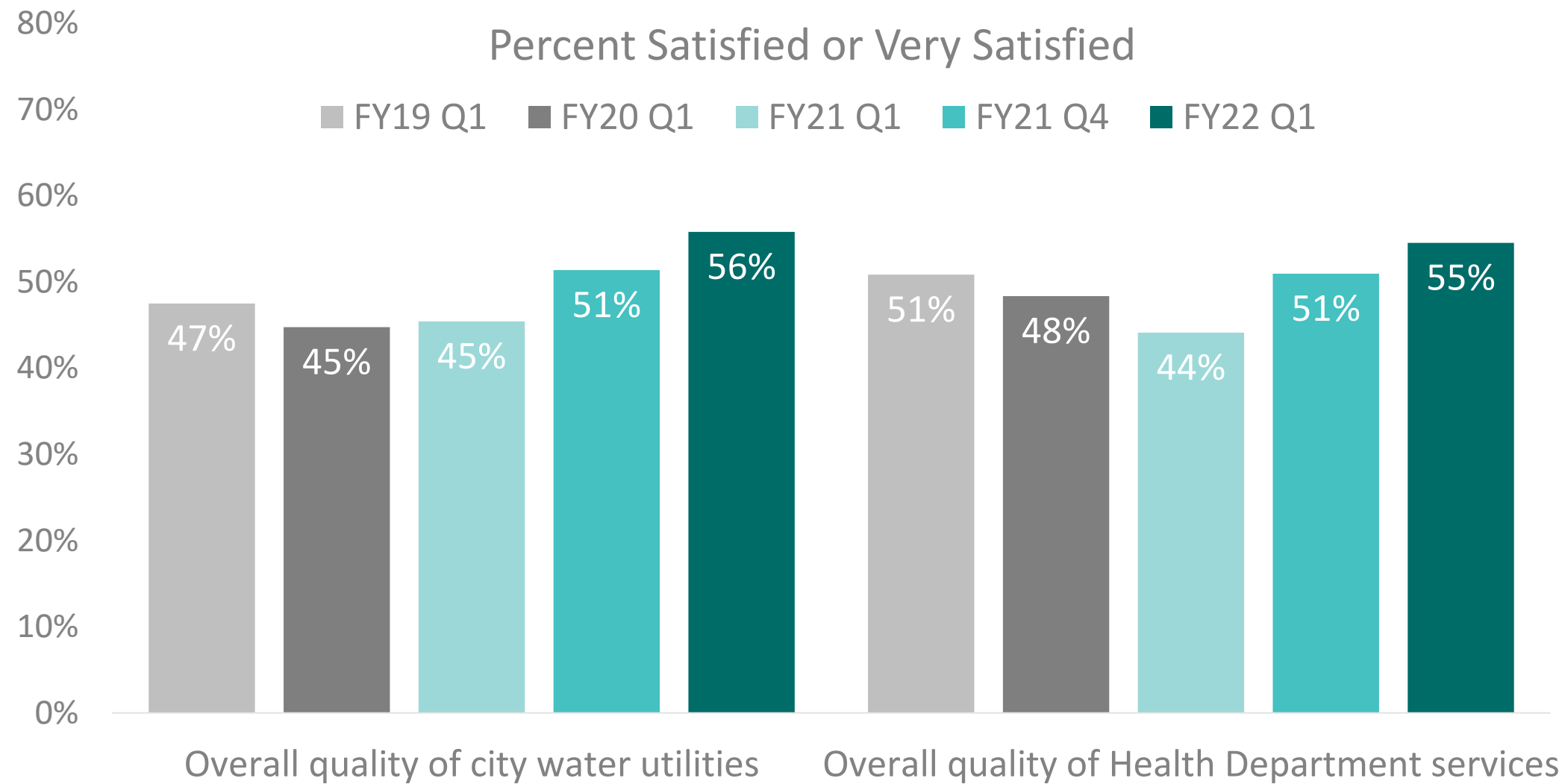


- Timing:
 - 1st quarter survey: administered in August and September of 2021.
 - 2nd quarter survey: data will be received in late December/early January (including the first data of the fiscal year for Parks, Solid Waste, Leadership, and City Planning and Development)
 - 3rd quarter survey: anticipated in February/March
 - 4th quarter survey and end of year summary: anticipated in May/June
- Trend analysis was done in comparison to FY19 1Q (August 2018), FY20 1Q (August 2019), FY21 1Q (August 2020), and 4Q FY21 (May 2021)
- New questions provided new insights

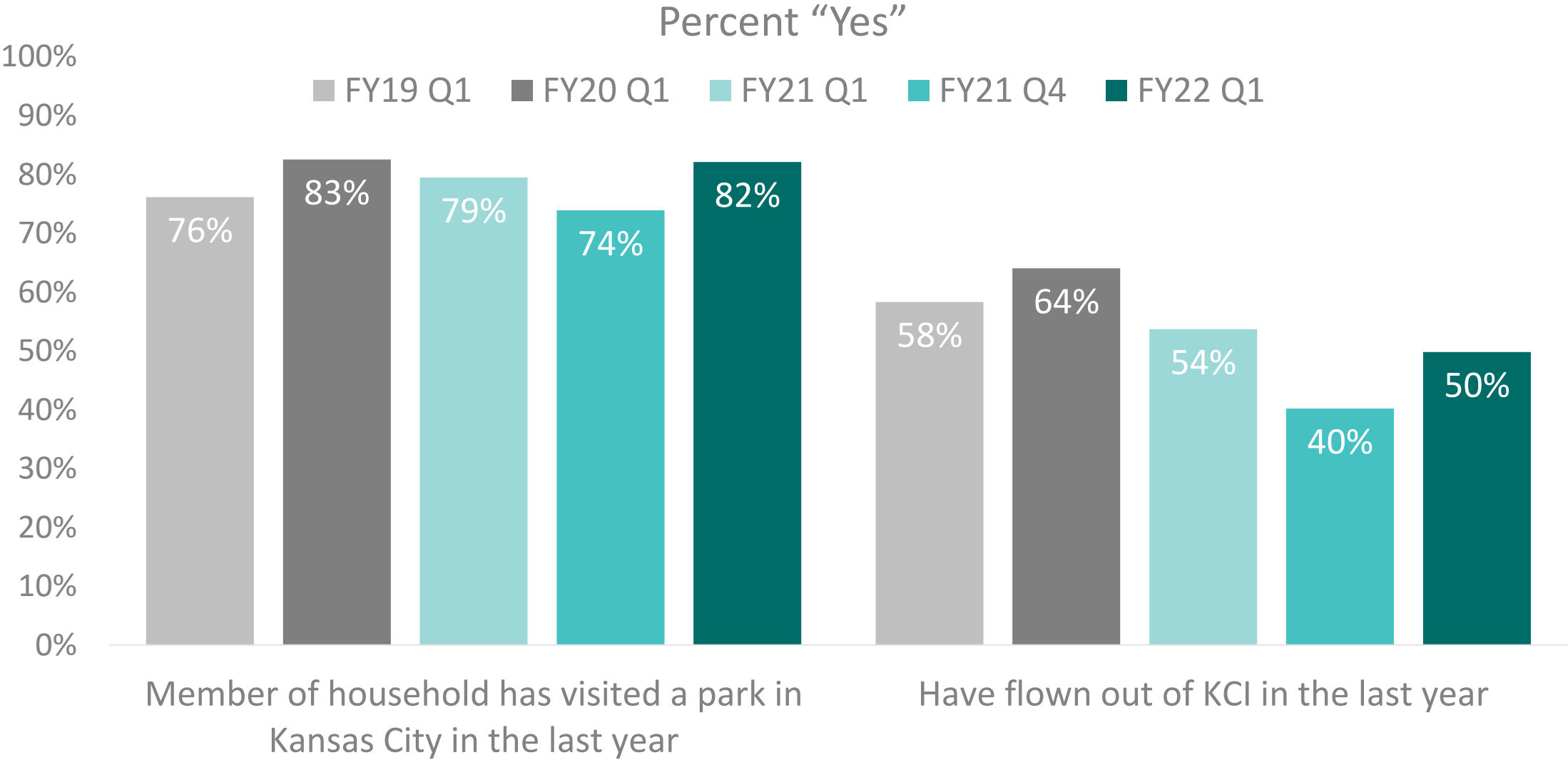
Likely Trends: Increased satisfaction with jobs and economic development opportunities



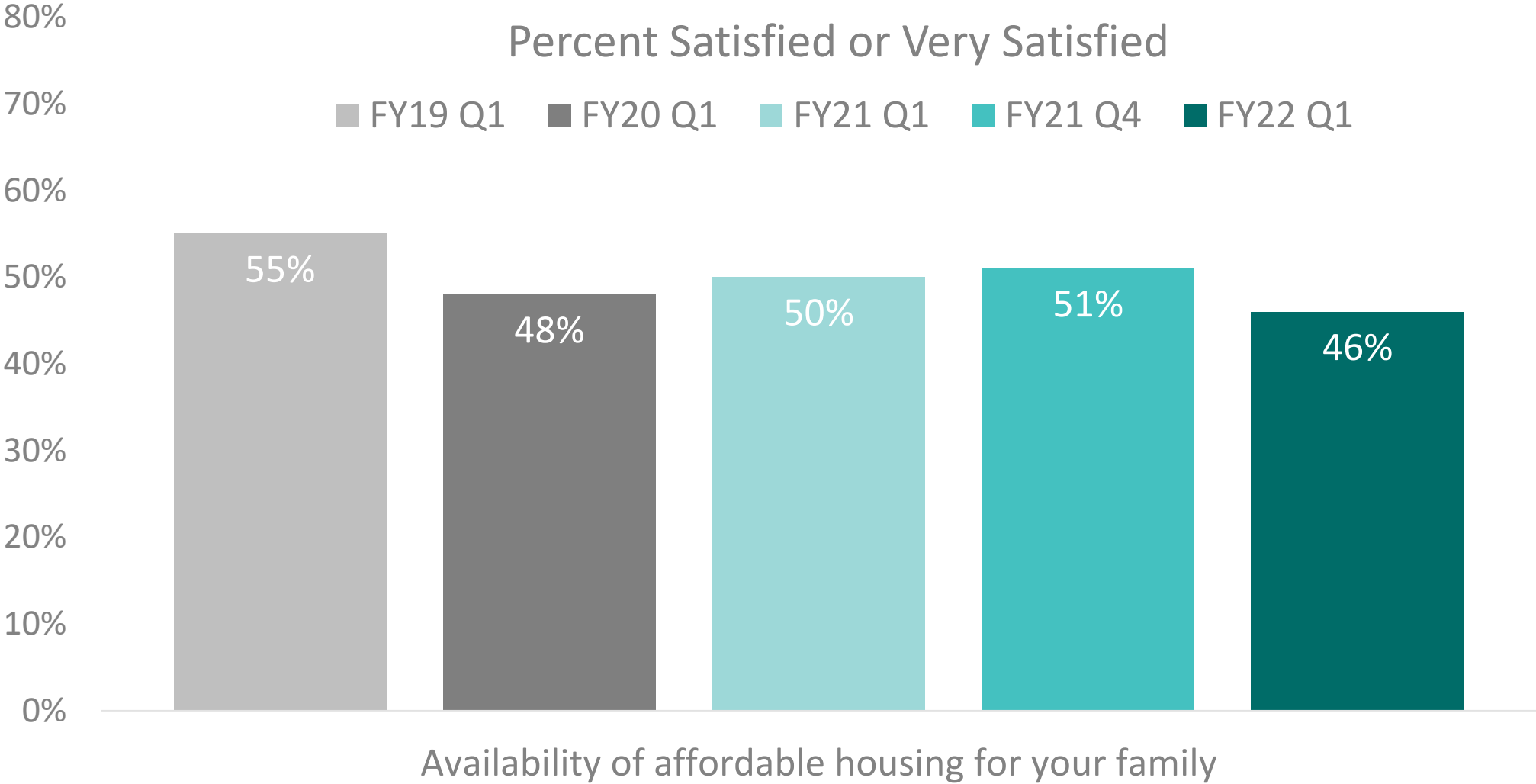
Likely Trends: Increased satisfaction with Health Department and KC Water



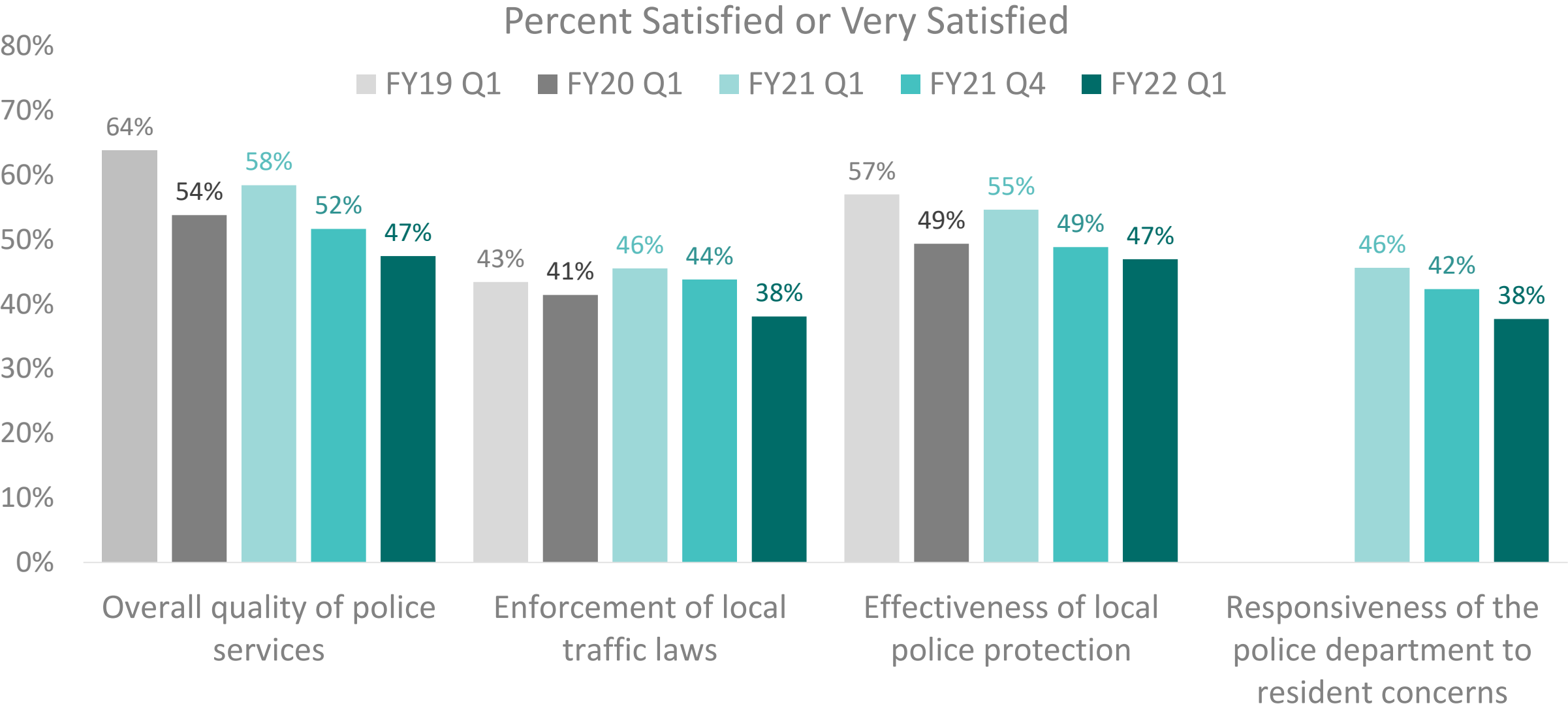
Likely Trends: Increased use of KCI and parks



Likely Trends: Decreased satisfaction with affordable housing



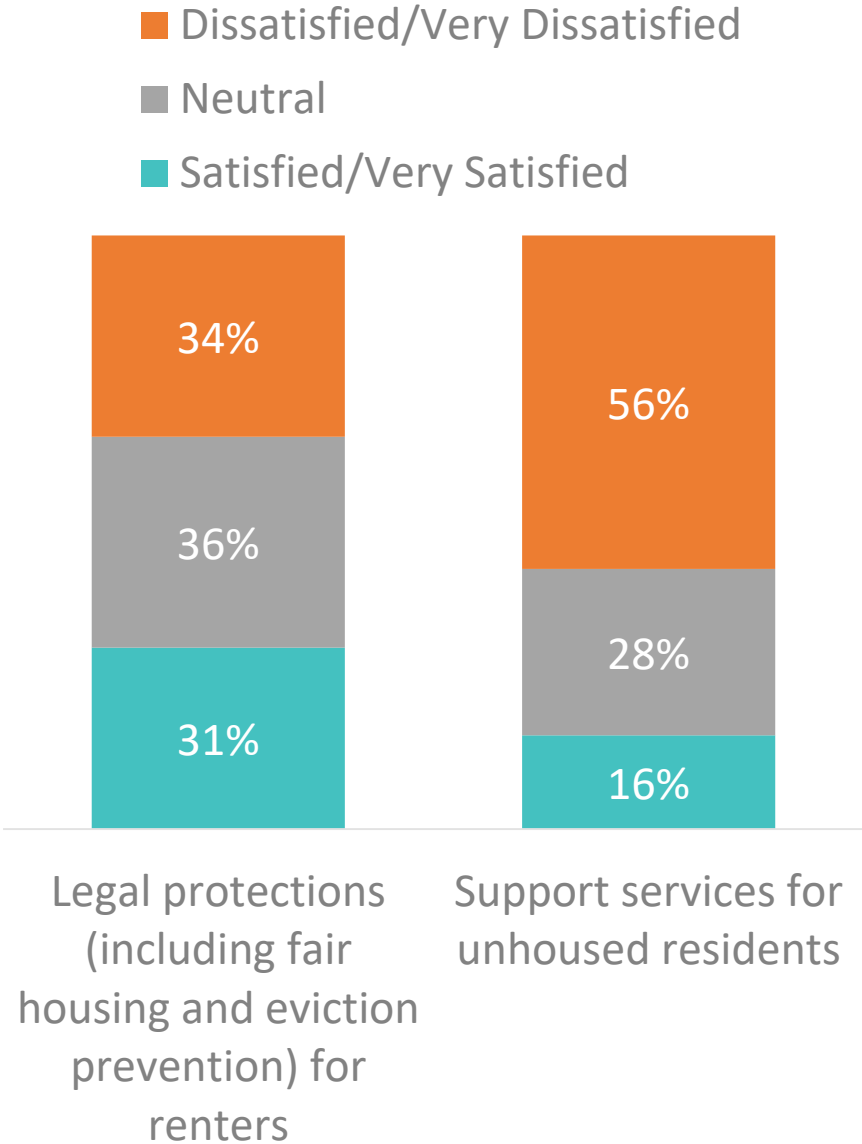
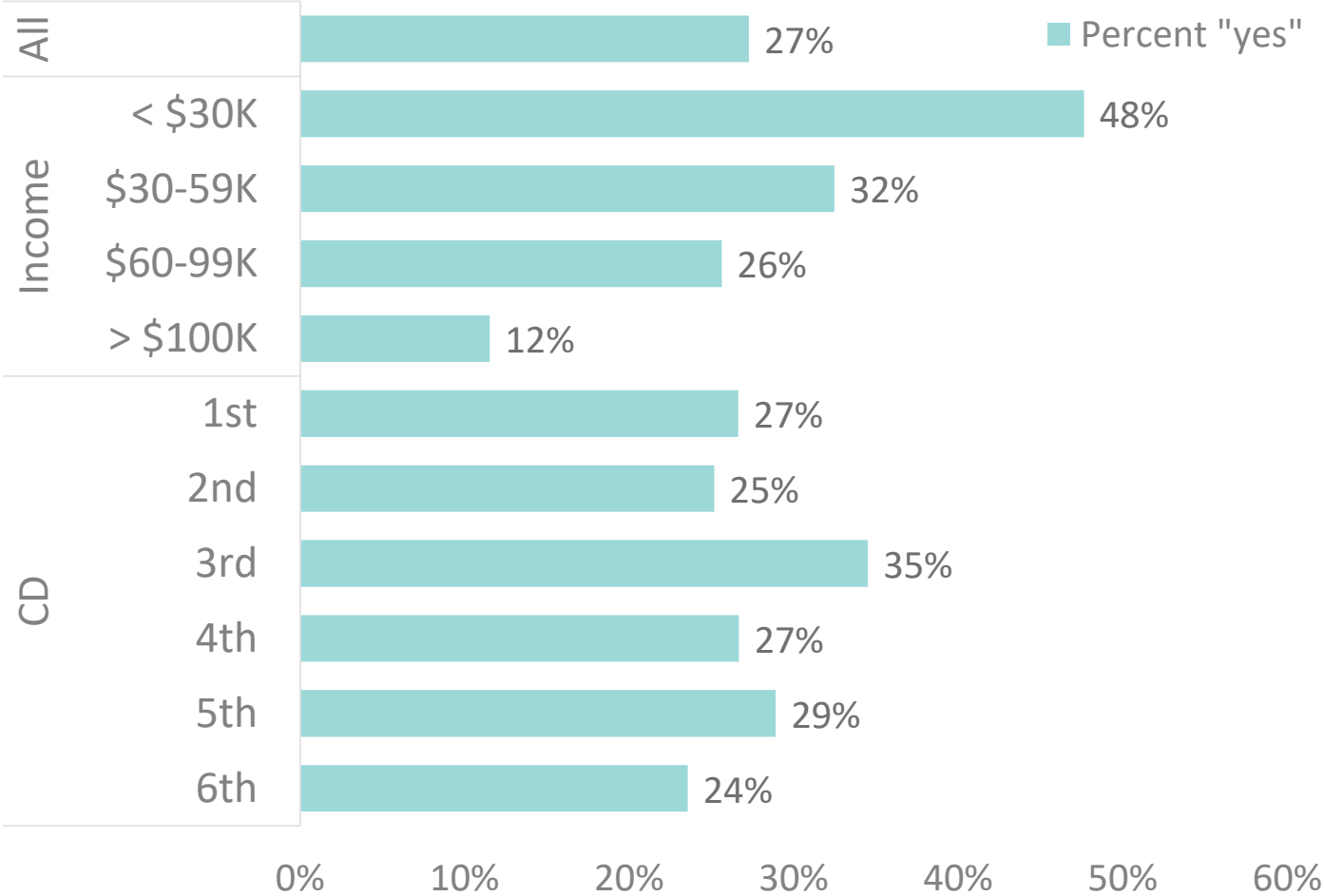
Likely Trends: Declines in satisfaction with police services



New Insights: Housing stability is impacting many residents, and satisfaction with services is low



Have you been worried or stressed about having enough money to pay your rent/mortgage in the last year?

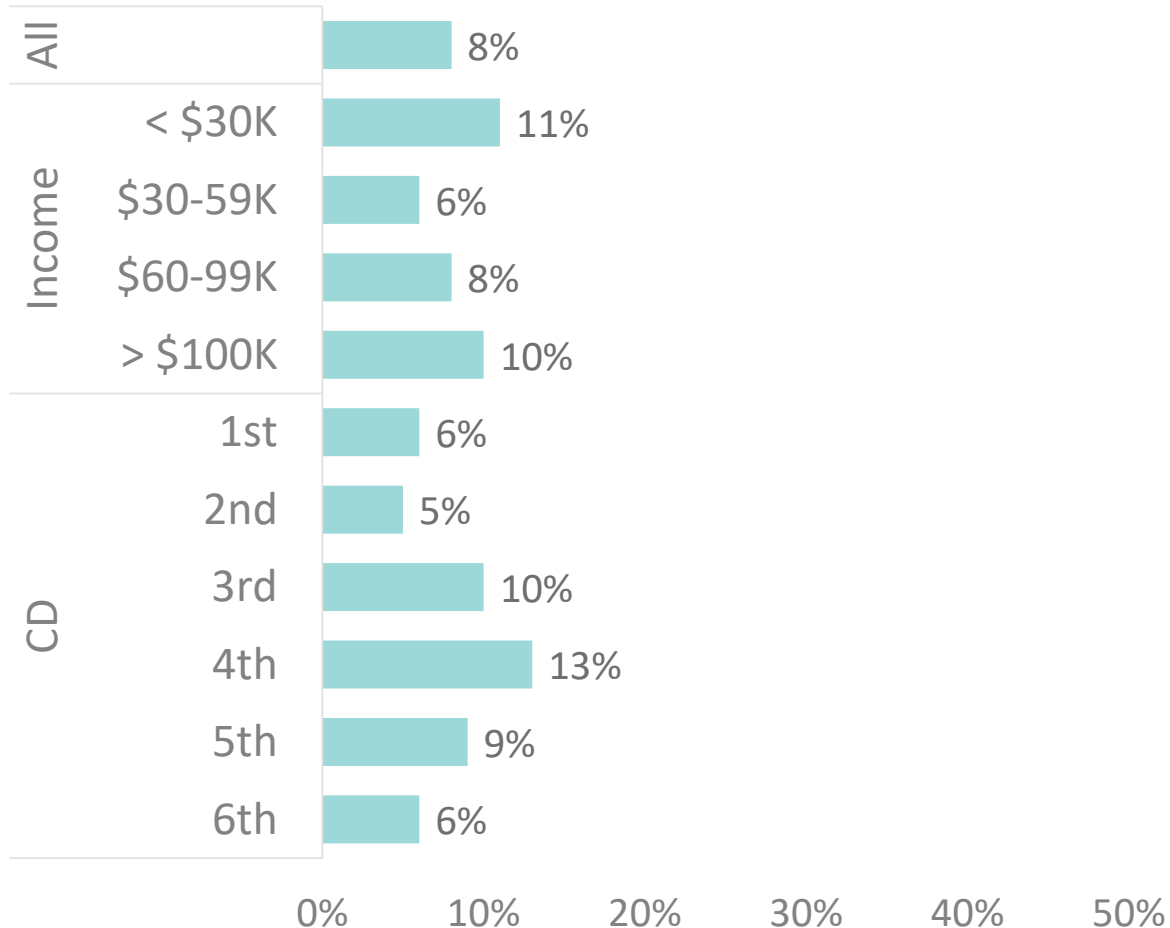


New Insights: Resident participation in City initiatives



Are you aware of the KC Spirit Playbook, the City's initiative to update its comprehensive plan?

■ Percent "yes"



Have you attended any City meetings (e.g. Council, committees, boards) virtually or in person in the last year?

■ Percent "yes"

